

Terms & Conditions

I accept debit cards, credit cards, pay pal payments.

Please contact me, if you have any queries about payments methods.

Custom orders:

Prices for custom orders will be discussed individually depending on the size and complexity of the work and a 100% price required prior to beginning work on the piece.

After 24 hours from placing custom order deposit of 25% would not be refundable. if you change your mind, refund of 75% of the total price will be given.

During painting of the custom order and before shipping I would update customer with photos of work to be approved.

Orders of artwork and prints from online store:

If you order something and change your mind please let me know as soon as possible and providing the item/s hasn't been shipped yet, I will issue a full refund. Otherwise Return Policy applied here.

Return Policy

Orders of artwork and prints from online store:

If I sent the item and it is not what you want or you change your mind. please notify me within 7 working days and a full refund will be given on return of the item. providing it is in the same condition it was received in.

I am afraid return shipping costs would be cover by customer.

After the period of 7 working days I am happy to be contacted about any concerns and will do my best to resolve any issues so that you are happy.

Once received, returns of custom orders are not refundable.

Although, If the customised order is not personalised, like for example pet or family portrait, I might consider accepting the return and refunding up to 50% of the price on the return of the item providing it is in the same condition it was received in.

Return Shipping cost would be cover by customer.

Shipping Policy

I will send orders out, (a part of custom orders), within 1 to 3 working days from receiving it. Delivery periods vary for each country.

I am shipping within UK, Europe and USA. please contact me for more information on shipping cost, if your country is not listed on the check out.

I will always obtain proof of postage and supply customer with tracking details